



# Library Management:

Problem Solving

# Who We Are

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# Who Are You?

Time for brief introductions!

Please tell us:

- Your name
- Your position at your library/institution
- **What are you looking to learn?**

# Why Are We Talking About This

- Problems come up every day in every organization
- We are forced to learn new things and face new situations
- As managers, we are also expected to handle problems

We can't solve  
problems by using the  
same kind of thinking  
we used when we  
created them.

--Albert Einstein



# Audience Participation

Time for an example!

Tell us about a situation that you have faced in your job that you had not faced before, and you weren't sure what to do or where to start.



# A thoughtful process:

- Identify appropriate methods to get to the heart of the problem
- Gather additional information to solve problems effectively and efficiently
- Pinpoint reasonable options

# Our tried & true methodology:

- Know Your Community!
- Do Your Own Reference Research
- Use Your Resources Wisely (remember that time is a resource!)



# Helpful Resources

- Your library cooperative director
- Archives of michlib-l
- Library of Michigan  
[https://www.michigan.gov/libraryofmichigan/0,2351,7-160-18668\\_69405---,00.html](https://www.michigan.gov/libraryofmichigan/0,2351,7-160-18668_69405---,00.html)
- Neighboring library directors/other colleagues
- MCLS <https://www.mcls.org/>
- Webjunction “the learning place for libraries”  
<https://webjunction.org/home.html>